

Spectrum Management Consulting Pte Ltd



Ho Li Peng

Senior Consultant

Li Peng has had an active career in human resource development for more than 10 years now. Her expertise lies in the management of the training function, and in strategy planning and implementation to meet organisational goals. She had served in managerial roles in both private and public organisations.

A training consultant since 1999, Li Peng has been training and facilitating extensively in various programmes that include the Critical Enabling Skills Training (CREST) programme, a national initiative to develop Singapore's workforce; the Singapore Armed Forces' Methods of Instruction course; and the Warrant Officers' Supervisory Management and Development Programmes.

She conducts training for NUS and had also conducted in-house service quality and coaching workshops for managers and supervisors at The Subordinate Courts when employed as HRD Manager. She had also conducted service quality and coaching workshops and hands-on sessions to staff when she was Training Manager at Merchant Court Hotel

Other areas of training in her repertoire include Communication Skills, Supervisory Skills, Coaching Skills, Teambuilding Skills, Performance Management, Customer Service and Relations, Presentation Skills, Written Communication, Creative Teaching Methods, Stress Management, Facilitation Skills and Telephone Skills.

Among her clients in both the public and private sectors are the Singapore Civil Defence Force, Land Transport Authority, Ministry of Education, National University of Singapore, PSA Corporation, Housing & Development Board, Singapore General Hospital, NTUC Income, Apple Computer, Sony Display Devices Singapore, Petronas, NatSteel Asia, UBS Singapore, Becton Dickinson Critical Care Systems, and Murata Electronics.

Li Peng has the innate ability to connect with a wide range of audience, from the frontliners, supervisors, executives, to managers and even senior management. She is highly proficient in using the English and Chinese mediums in her delivery of training programmes. Her personal aim in training is to help individuals realise their potential for maximum performance in life.

A Bachelor of Science graduate from the National University of Singapore, Li Peng went on to obtain her Diploma in Training & Development Management from the Singapore Institute of Management. Her more recent qualification is a Master of Science degree in Training & Development from the American International University of Management and Technology.