

Spectrum Management Consulting Pte Ltd



Koh Sing Ming

Founder and Managing Consultant

Koh Sing Ming focuses in the field of organisational development, and he partners both private and public-sector organisations in helping them to develop mastery in areas of leadership, strategic development human capital development, process excellence and service excellence. His expertise draws on his experience in leading people and teams, managing successful growth business areas, consulting with government agencies, MNCs and private companies to improve their corporate and business performance. With his experience as a certified national assessor and consultant of the Singapore Quality Award (SQA), he has assisted organisations align their business goals with products/services, processes and people – a holistic approach that transform visionary ideas into successful working realities and rewarding financial returns.

Experience:

With more than 20 years of consulting and training experiences, Sing Ming has honed his skills and specialises in assisting clients initiate and implementing organisational development initiatives and learning through consultancy and training. He works with clients in strategy development, formulation and development of vision, mission and core values and human capital development, service excellence and process management that are aligned with corporate business goals.

An accomplished and well-received consultant and facilitator, he designs, develops and conducts various management programmes. This multi-skilling portfolio has provided him with an understanding of organisational issues and concerns. Mr Koh has also cross-cultural experience in designing and developing consulting and training interventions for large MNCs in this region.

Today, the consultancy Spectrum (www.spectrumconsulting.com.sg) is an established business transformation consultancy with an impressive list of global brands that includes Singapore Airlines, King Fahd International Airport, Toyota-Astra Motors, Inchcape Motors, Development Bank of Singapore, Max Factor, Costa-Cruise, Philips, Sony, Triumph International, PSA Corporation and Technologies Engineering.

Government sector clients include the Singapore Police Force, Singapore Prison Service, Singapore Civil Defence Force, Ministry of Defence, Inland Revenue Authority of Singapore, Civil Aviation Authority of Singapore, Land Transport Authority and Ministry of Education

Prior to forming Spectrum Management Consulting, Sing Ming was Principal Consultant / Director of Corporate Services in Service Quality (SQ) Centre Pte Ltd, a subsidiary of Singapore Airlines. In Mar 2011, he represented SPRING Singapore in the Asia Productivity Organisation working committee to develop a business excellence toolkit for SMEs in Asia regions.

Professional Qualifications

- Certified Practicing Management Consultant (Institute of Management Consultants)
- Certified National Assessor for Business Excellence Awards
- Associate Business Continuity Planner, DRI International
- Chartered Member, Chartered institute of Logistics and Transport
- Certified KnowBrainer™ Innovation Facilitator (by SolutionPeople, USA)
- Certificate in Training Technology and Development (Royal Australian Navy)
- Masters in Business Administration (University of Dubuque, USA)
- Bachelor of Business in Business Administration (RMIT University, Australia)