## Spectrum Management Consulting Pte Ltd

## **Kwah Choon Hua**

Associate Consultant

Choon Hua specializes in designing, developing and delivering training programs in English and Mandarin. As a coach and trainer, and effectively bilingual, Choon Hua facilitates sessions and trains senior executives and front line staff in quality management programs, mindset and team building.

Choon Hua has more than 10 years of training experience spanning diverse industries that include banking, airline and transportation, retail, education and hospital. She has worked extensively with both the private and government sectors. In her previous appointment as Manager in Training and Development at Service Quality Centre, a training and consulting company which is part of the SIA Group, Choon Hua developed and delivered numerous training programs in English and Chinese customized to clients' requirements. Her programs included mindset, service quality, service skills and team building.

In the last 4 years she has been working closely with the local SME and MNCs on leadership and motivation programs using coaching approach. These organizations include American Club, Apollo Singapore, BreadTalk, CAAS, DBS, Eduplus Language Centre, Far East Organizations, ICA, Johnson & Johnson, Kajima Asia, Learning Vision, IRAS, Marina Properties, MINDEF, HDB, Novena Holdings, NUH, OUB, Philips Electronics, Popular Book Store, POSBank, PSA, SATS, Seraya Chemicals, SGH, Shop & Save Supermarkets, SIA, Siemens. Singapore Power, SPF, Triumph International, UPS, Yokogawa Electric Asia Pte Ltd.

Choon Hua has a Master in Science (Training) from University of Leicester, UK and a Bachelor of Science from the National University of Singapore. She is a certified behavioural consultant for DISC, a certified trainer for CREST and a licensed coach and facilitator of Success Motivation International from the States.