

# *Spectrum Management Consulting Pte Ltd*



**Dr. Leong Sai Fan**  
*Principal Consultant*

## **KEY EXPERIENCE:**

Dr. Leong shares his interests and expertise in the development of business and corporate directions for companies (from development of mission and vision) and creating working cultures (through development of values and workplace behaviours). He also assists companies to develop corporate strategies and translate their business processes into high performance results. He helps companies by implementing management and operating systems, as well as motivating people in the workplace. His experiences in different business sectors provides him with training and consulting advantage, which is continually taken from some of the best practices in the industry.

Dr Leong has held various senior management portfolios. He was Director of Consulting in Service Quality (SQ) Centre for several years, carrying out consulting work and managing projects, including SQA, SQC programmes. He was General Manager and Director of SQ Centre in Indonesia where he turnaround a training and consulting business even through difficult environment of an economic crisis in the country. Subsequently in Malaysia, where he was also General Manager and Director of SQ Centre Malaysia, he managed a turnaround of the company to profitability. He expanded the business, improved productivity and built a motivated team of trainers and consultants.

He has worked in a statutory board, Singapore Institute of Standards and Industrial Research (SISIR), serving several portfolios, including senior manager for quality, international affairs and for marketing. He promoted SISIR's services to local companies and fostered institutional and country-to-country technical collaborations, including ISO9000 and ISO14000 QMS, certification, technical and testing services. SISIR was restructured with National Productivity Board (NPB) and renamed Productivity and Standards Board (PSB). The latter evolved to be known as Standards, Productivity and Innovation Board (SPRING).

Dr Leong was a lead consultant for a World Bank project to improve the technical competence of Trinidad & Tobago Bureau of Standards and Caribbean

Industrial Research Institute. He was a consultant and facilitator for Vietnam's Ministry of Science, Technology and Environment programme on Managing R&D Institutions in a Transition Economy in the 1990s.

Dr Leong's early career was in training of medical and dental students, where he held the position of Senior Lecturer at the National University of Singapore. He has more than 20 research publications in neuroscience and neurochemistry.

**Professional Qualifications:**

- BSc (Hons) Biochemistry, University of Kent at Canterbury (1978)
- PhD Biochemistry, St. Bartholomew's Hospital Medical College, University of London (1981)
- GDBA, Singapore Institute of Management (1992)
- Certified National Singapore Quality Award (SQA) Assessor, Singapore Quality Award Council (2000 – 2001)
- Accredited MBTI administrator and practitioner (2003)